

Forest Lodge Terms & Conditions

Full payment is required by guests to guarantee the booking unless prior arranged with Forest Lodge. Payment in full is required by the agreed date.

Cancellations:

If Forest Lodge has to cancel the booking a full refund will be provided.

If the guest wishes to cancel the booking *more than one month* before the arrival day, a transfer of booking will be offered that may be redeemed at a later date. If the guest does not wish to transfer the booking, then the *25% deposit* will be retained by the Forest Lodge.

If the guest wishes to cancel the booking *less than one month* before the arrival day, a transfer of the booking will be offered that may be redeemed at a later date. If the guest does not want to transfer the booking then *50% of the deposit* will be retained by Forest Lodge.

If the guest wishes to cancel the booking *less than 48 hours* before the arrival day, then *100% of the deposit* will be retained by Forest Lodge.

No Show: If guests have paid but do not show, they are *not eligible* for a refund. Forest Lodge has discretion for providing refunds in exceptional circumstances.

Special circumstances will be considered at the discretion of Forest Lodge management.

Young guests: Guests aged under 17 years who are not accompanied by a parent must arrange a guardian who will be present during their stay. A letter signed by the parent and proposed guardian confirming the arrangement is required.

Communal Living: During busy times guests will be sharing a bunkroom with others (rooms have 4 to 6 bunks). Guests provide their own sleeping bag, pillow case and towel. Forest Lodge is self-catering, guests are responsible for tidying up after themselves and upon request may be asked to help out with light duties around the lodge.

Use of Forest Lodge: Use of the Lodge is at the users' risk. Forest Lodge will take all practicable steps to ensure that the Lodge and facilities are safe and in reasonable condition. Users must take all reasonable care when using Forest Lodge and its facilities. Users will adhere to instructions from staff regarding safety and communal living. Persons misusing the facilities or behaving in an offensive or inappropriate way will be required to leave the premises and will not be eligible for any refunds. Users who cause any wilful or accidental damage to buildings or plant, will be liable for paying the costs involved for replacement or repair. Guests are required to follow guidelines of the Host Responsibility Policy displayed in the lodge.

Use of the Mt Cheeseman Access Road: Use of the road is at the users' risk. There are times when all or parts of the road may be closed temporarily for road clearing or snow safety work. Mt Cheeseman Ski Area recommends where chains should be fitted. Users must adhere to these recommendations and any other road use instructions. The road above Middle Hut is locked outside the ski season. Access is by arrangement with Mt Cheeseman Ski Club.

THANK YOU FROM FOREST LODGE MANAGEMENT

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